

Accessing Medical Attention - Information for Students

In a **medical emergency**, please call 999 & ask for an ambulance.

Our College Doctors are open every weekday 08.30-18.00 (Thursday until 20.30) except for Bank Holidays.

Dr Leaver & Partners Jericho Health Centre New Radcliffe House Walton Street Oxford OX2 6NW Tel 01865 311234 Website http://www.leaverandpartnersjericho.nhs.uk/

If you are not already registered, you can do so anytime online at:https://www.campusdoctor.org.uk/oxford/

Don't worry if you don't have all the necessary information at the time of registration, you can complete the vaccination history & other details at a later date and still get registered. International Students will not normally be issued with a National Health Service (NHS) number until they have registered with a Doctor in the UK.

Alternatively, to register, you can visit our Doctors' Surgery at the above address, where you will be asked to complete paper application forms. You can also register at the College Nurse's Office during her clinic hours. If you have an urgent problem but you are not registered, you can call Dr Leaver's Surgery (let them know you are a student) and they may be able to make an appointment for you and allow you to register later. However, it is preferable to complete the online forms before you call.

The College Doctor also has urgent, same-day, appointments, these are released every weekday morning at 08.30am. However, you cannot choose a time; you will be offered just one appointment. These appointments are for urgent matters only and usually are all gone by 9.30am, so call early. The lines are busy but please wait for the phone to be answered.

Outside the College Doctor's hours, students can call 111 for medical advice/appointments. This is a national number, free from all phones. The Doctor/Nurse will call you back if deemed necessary. If the 111 (out-of-hours service) want to see you, they are based at Manzil Way Health Centre, just off the Cowley Road. This service is all night and all weekends. If you would prefer someone to be with you while you call 111, students can contact the Junior Deans via the lodge during term time. Alternatively, you can go to the lodge and make a call with the Porters at any time. Porters are all First Aid trained and give support and advice regarding how to access local health care.

If you need to go to hospital, you can ask the Porter to book a taxi to take you. Anyone can walk into the John Radcliffe Hospital Emergency Department (ED); you don't even need to be registered with the NHS, this is a free service to all. The ED is open 24 hours a day, every day of the year. Sometimes, however, wait times are long, e.g. 2-4 hours for non-urgent cases.