Managing a student’s welfare when they are in isolation due to Covid-19

College Accommodation

If a student experiences a symptom of Covid-19 they must report it immediately to the Domestic Bursar, Departmental point of contact and the College Nurse and arrange to be tested through the University testing scheme https://www.ox.ac.uk/coronavirus/health/covid-testing#.

Students and staff within the symptomatic students’ household must isolate until the test result is known (usually 24hrs).

Symptoms of Covid-19

- A high temperature (feel hot to the touch on your chest or back – you do not need to measure your temperature)
- A new continuous cough (this means coughing a lot for an hour or more, or 3 or more coughing episodes in 24 hours or if you usually have a cough it may be worse)
- A loss of change to your sense of taste or smell (you cannot smell or taste anything or things smell or taste different to usual)

If Covid-19 is confirmed

- The student that tested positive for Covid-19 must isolate for 14 days (guidance is 10 days but for equity, 14 days has been agreed by College)
- All other members of the household must isolate for 14 days

On diagnosis the nurse will liaise with the student’s GP.

Appropriate signage will be displayed at the entrance to the staircase “Staircase in isolation”

Welfare

The Welfare duty person will contact the student daily (via phone of MSTeams); to check on any welfare needs and be a point of contact for advice if the student is concerned.

Accommodation

A staircase will be designated as an isolation zone and access limited to isolated students. Students using the facility will be reminded of hygiene and infection control advice.
**Cleaning**

Isolating students are responsible for the cleaning of their rooms and household space during any period of isolation. College will provide suitable cleaning materials and equipment. Specific attention should be paid to the cleaning of door handles, taps and all toilet, basin and bath surfaces.

Students in isolation should not access communal cooking or food preparation areas. Arrangements will be made for the provision of food and fluids to be taken to them.

Isolation Rooms Bins should not be left outside the door. They should be emptied into a heavy-duty waste bag and designated bin at the foot of the staircase. Household cleaning materials will be provided for students to clean their own rooms during isolation.

**Laundry**

If a student has a fever they will need their bedding changed during the period of isolation. Housekeeping will provide a stock of College bedding to isolated staircases on request which will be left at the entrance to the staircase for collection. Students are asked to return the College bedding to housekeeping 72 hours after the isolation is completed.

**Meals**

For the period of isolation students will have meals delivered to their staircase which can be ordered ahead via a upay app.

The kitchen will provide a hot lunch, cold evening meal and a breakfast box each day which will be left at the foot of the isolated staircase at a designated time.

Bottled water will be provided.

Student dietary requirements will be catered for. Contact the Head Chef if the Upay app does not provide for your dietary requirements.

Isolated students should collect their own meals from the delivery point and dispose of waste.

The night porters will collect the empty delivery boxes and return them to the kitchen.

Whoever delivers meals will wear appropriate PPE (as per risk assessment) and wash and sanitise their hands before and after delivery.

Meals will be provided on disposable plates with disposable cutlery.
If a student experiences a symptom of Covid-19 they must report it immediately to the Domestic Bursar, Departmental point of contact and the College Nurse and arrange to be tested through the University testing scheme [insert link when available]. Students must isolate until the test result is known (usually 24hrs).

**Symptoms of Covid-19**

- A high temperature (feel hot to the touch on your chest or back – you do not need to measure your temperature)
- A new continuous cough (this means coughing a lot for an hour or more, or 3 or more coughing episodes in 24 hours or if you usually have a cough it may be worse)
- A loss of change to your sense of taste or smell (you cannot smell or taste anything or things smell or taste different to usual)

If Covid-19 is confirmed

- The student that tested positive for Covid-19 must isolate for 10 days (positive students residing in College Accommodation will be asked to isolate for 14 days as equitable with others in their household)
- All other members of the household must isolate for 14 days

On diagnosis the nurse will liaise with the student’s GP.

**Welfare**

The Welfare duty person will contact the student at least once every 3 days (via phone or MSTeams); to check on any welfare needs and be a point of contact for advice if the student is concerned.

If the isolating student is living with students from other colleges they are advised to ask their household to contact their own colleges.

Matt Hill  
Domestic Bursar